

GENERAL SHIPPING RULES:

1. All orders placed post 12.00 noon will be ready for dispatch within 24 hours and shall be delivered as per timelines mentioned below.
2. All orders placed post 12.00 noon on Saturday will be ready for dispatch on Monday or the next working day evening since we do not have courier service pick up on weekends and Government holidays.
3. Orders placed during festival months, might be delayed in dispatch/delivery in comparison to its normal delivery timelines due to shipment overload and stock shortage.
4. Shipping details while placing orders should be correct and any delay in delivery due to wrong details will be sole responsibility of the customer only.

SHIPPING AND OTHER CHARGES:

1. Free shipping on orders upto Rs 5000.
2. Shipping charges for orders above Rs 5000 will be 5% of the order total.

GRIEVANCE CELL:

1. All product and shipping related concerns will be entertained within 24 hours of delivery only.
2. Pictures of concerned is must.
3. All email should marked to getme@mohdak.com

DELIVERY TIMELINES:

- **Delivery for Mumbai and MMR – within 48 hrs only.**
- **Delivery for all Metro cities – within 3-4 days only.**
- **Delivery for all Non-metro cities – within 5-7 days only.**